



Warranty Information

- **100 year limited warranty on aluminum and steel upright posts against structural failure due to deterioration, corrosion, or workmanship.**
- **100 year limited warranty on hardware against structural failure due to deterioration, corrosion, or workmanship.**
- **100 year limited warranty on post caps and clamps against structural failure due to deterioration, corrosion, or workmanship.**
- **15 year limited warranty on rails, rungs, rigid climbers, loops and decks against structural failure or workmanship.**
- **15 year limited warranty on all HDPE and rotational molded plastic components against structural failure due to materials or workmanship.**
- **5 year limited warranty on cables and nets against premature wear due to natural deterioration or manufacturing defects.**
- **5 year limited warranty on Swing Set Frames and Frame Hardware**
- **5 year limited warranty on PVC coating against cracking and peeling.**
- **3 year limited warranty on all blow molded plastics against structural failure due to materials or workmanship.**
- **1 year limited warranty on moving parts against structural failure due to materials or workmanship.**
- **1 year limited warranty on all materials and products not covered above against failure due to materials or workmanship including swing parts (seats, hangers, chains, connectors).**
- **1 year limited warranty on all adult fitness equipment.**

[Pro Playgrounds](#) warrants to its original customer for as long as the original customer owns the product and uses the product with normal use, installation, and maintenance in accordance with published specifications to be free from defects in materials and workmanship.

This warranty does not cover damage from misuse, vandalism, modified parts or damage such as dents, scratches, fading/weathering and normal wear and tear. The warranty does not cover the cost of freight or labor for removal and installation of repaired or replacement parts.

Warranty claims must be filed within the applicable warranty period. Replacement parts carry the applicable warranty from the date of shipment of the replacement part.

Repair/Replacement orders for warranted products will be for the component part only. (Not the entire product.) Contact your [Pro Playgrounds](#) distributor for a return authorization.

Warranties are limited to repair or replacement of defective parts. A repaired or replacement part is covered only for the original warranty period. All warranties begin on the delivery date of the goods. Warranties are non-transferable and only apply to end users who purchase new products directly from [Pro Playgrounds](#) or an authorized [Pro Playgrounds](#) distributor for personal or business use and not for purpose of re-distribution or re-sale. No other warranties apply.